

Meath Women's Refuge and Support Services

CONFIDENTIALITY STATEMENT June 2018

SHARING INFORMATION

All service users are expected to respect the right to privacy and safety for those working within Meath Women's Refuge and Support Services. For this reason, workers aim to stress with the service users the importance of not giving any personal information about workers/other service users to anyone outside Meath Women's Refuge and Support Services. Respect for their privacy and safety includes not taking photos or videos or posting information about any worker/other service users to social networks for example: Facebook, Instagram or Twitter or any social platforms.

Consent forms for services require that a confidentiality statement be signed where a service user will come into contact with a worker from MWRSS or another service user.

MWRSS requests that you commit to respect the privacy and confidentiality of others, even when your association with MWRSS has ended.

We require that service users sign the confidentiality agreement stating that I understand and accept Meath Women's Refuge and Support Services policy on confidentiality as explained above and furthermore that:

I understand that:

If I am concerned that my confidentiality has been breached, I have the right to report this to the Manager or any member of staff. If I breach the confidentiality of another user, I may not be able to continue to avail of support from MWRSS.

COMPLAINTS POLICY

Meath Women's Refuge Support Service have a full Complaints Policy and Procedure, notices of which are posted throughout the building, are available from any worker you engage with and are available online.

If you would like a full copy, please do not hesitate to ask a worker.